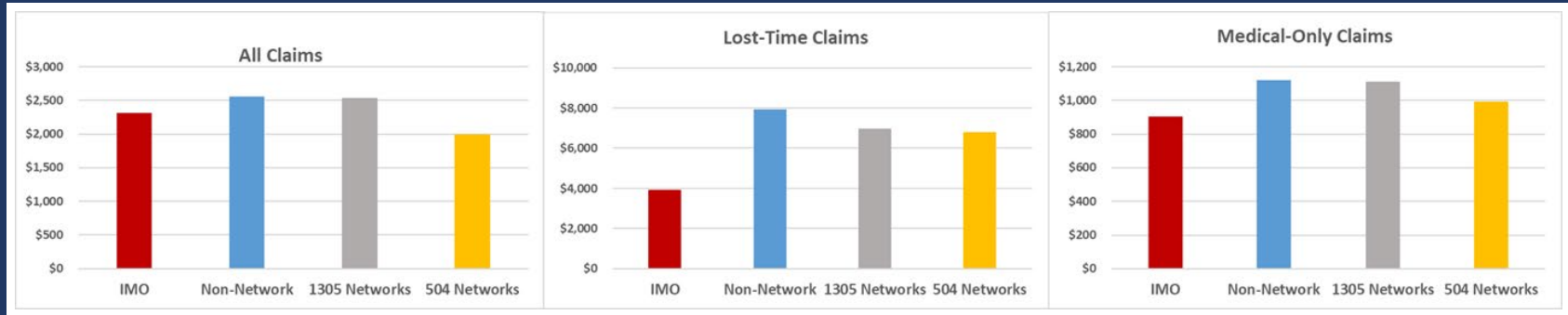
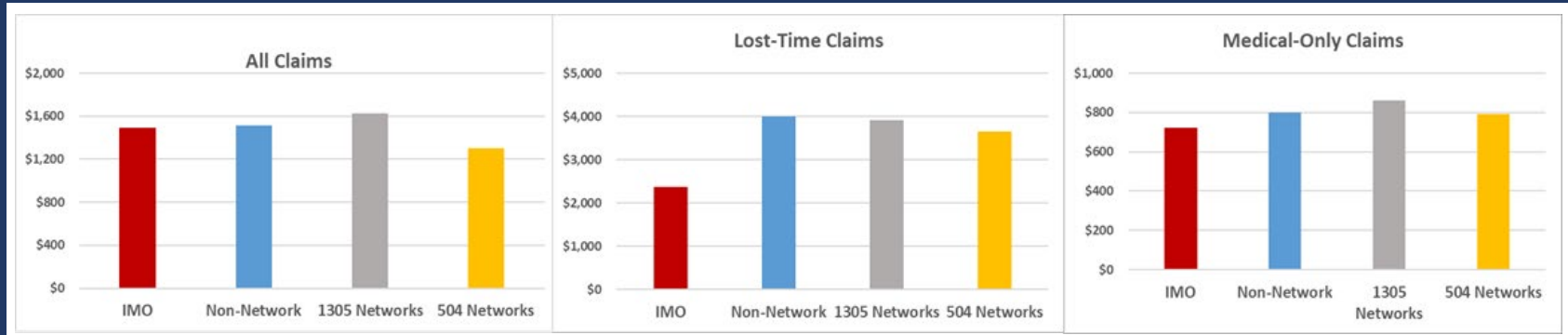


TDI State Report Card NETWORK COMPARISONS 2019

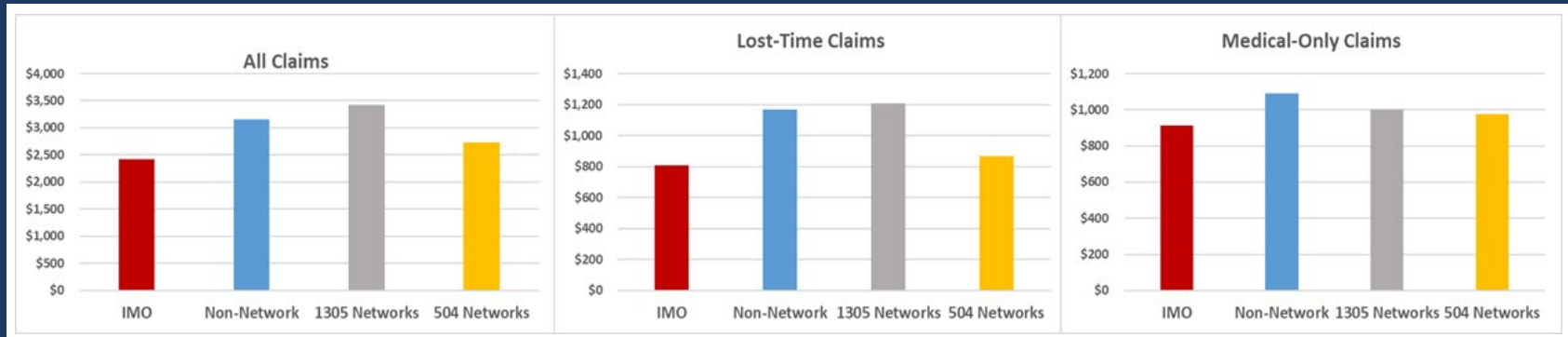
HEALTH CARE COSTS - (OVERALL)



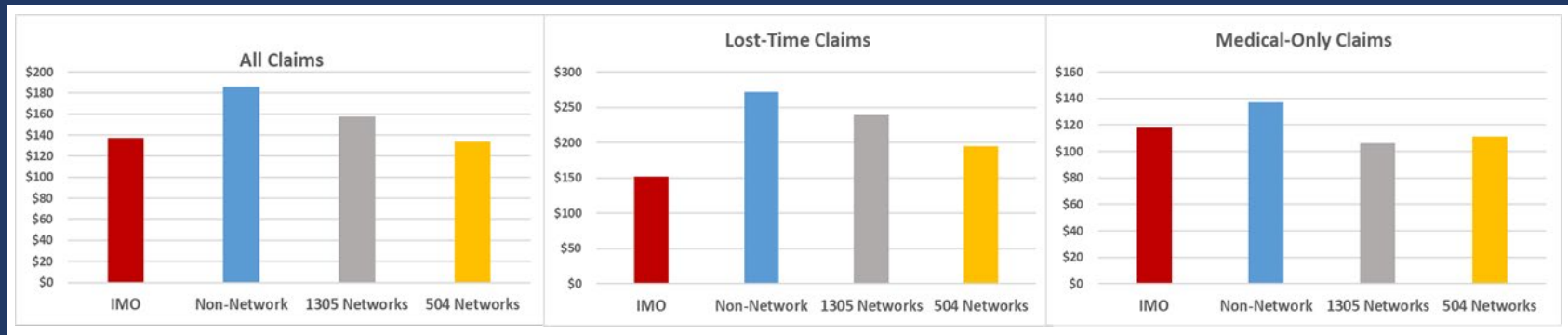
HEALTH CARE COSTS (PROFESSIONAL)



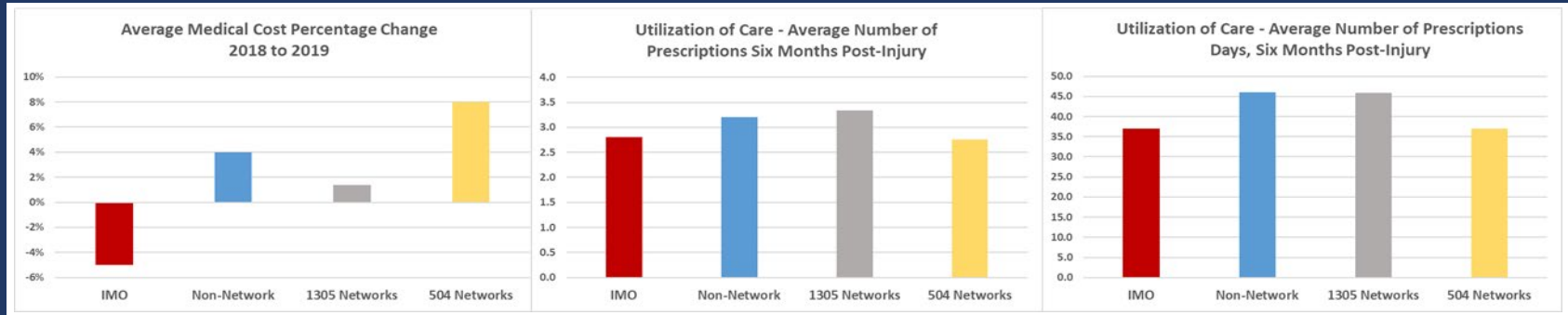
HEALTH CARE COSTS (HOSPITAL)



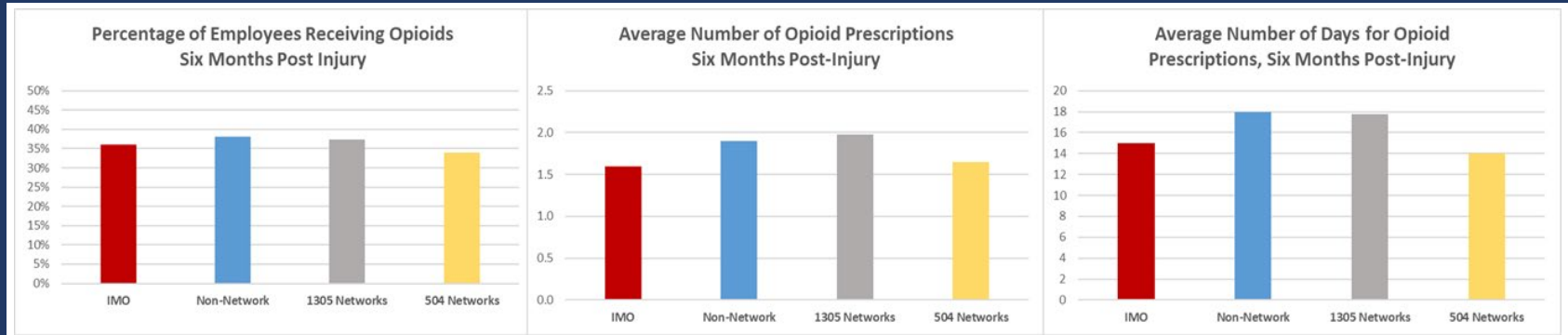
HEALTH CARE COSTS (PHARMACY)



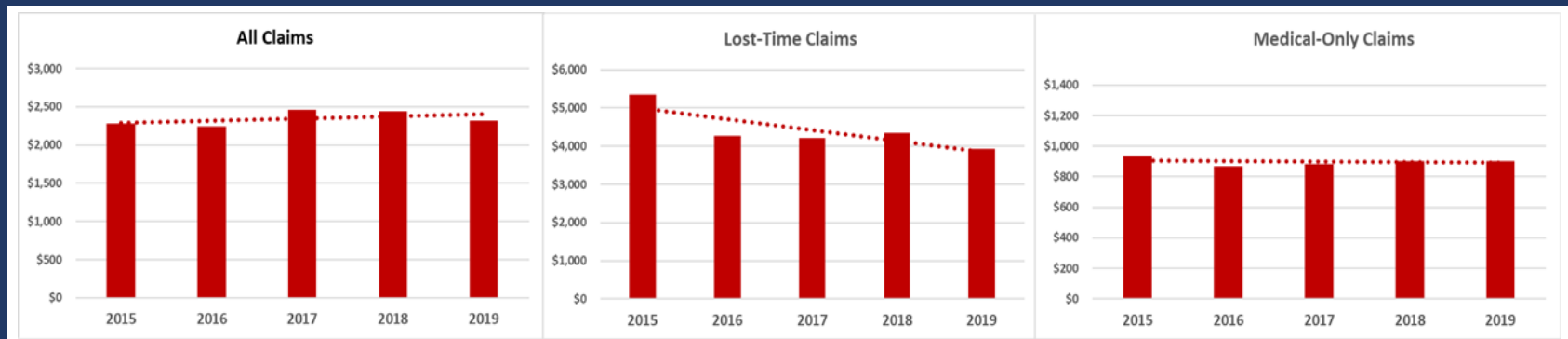
OTHER HEALTH CARE COMPARISONS



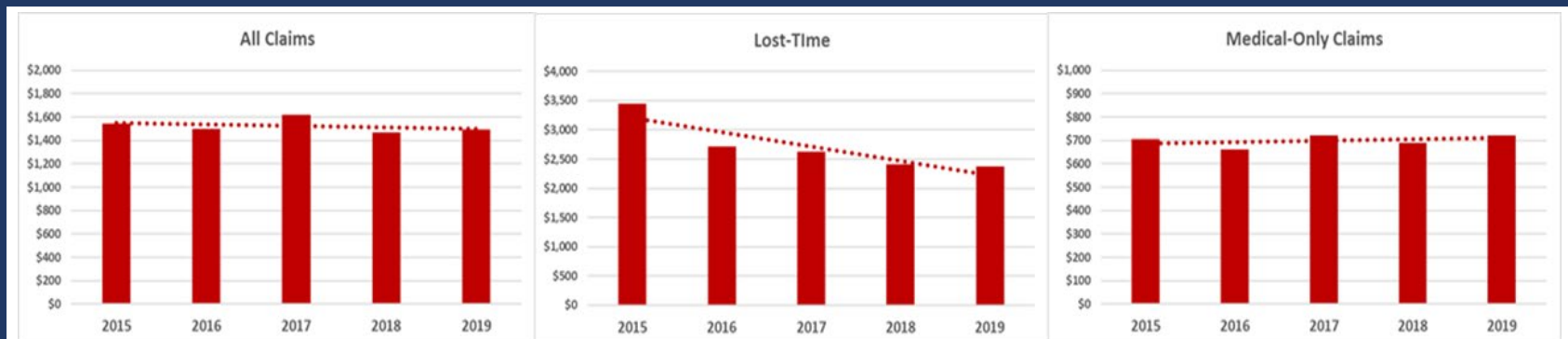
OPIOIDS



IMO's HEALTH CARE COSTS (OVERALL) TREND

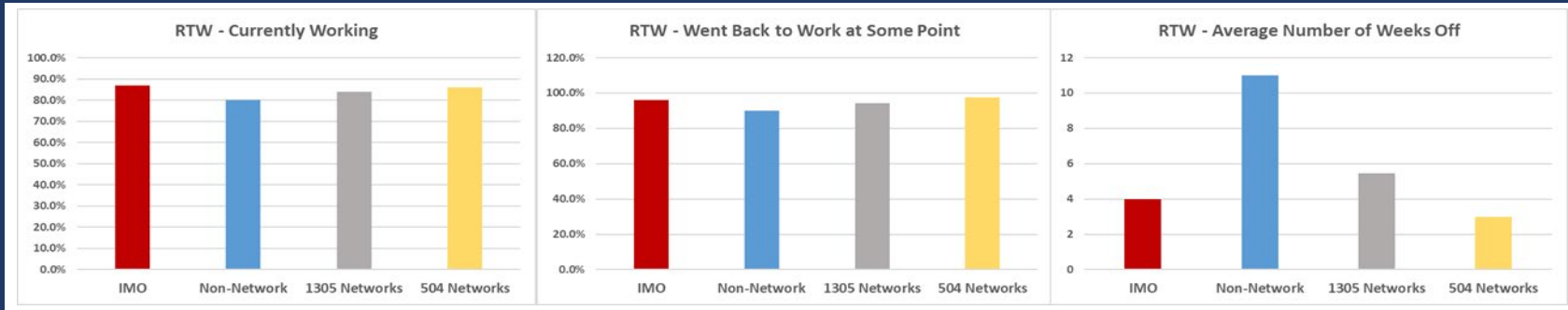


IMO's HEALTH CARE COSTS (PROFESSIONAL) TREND

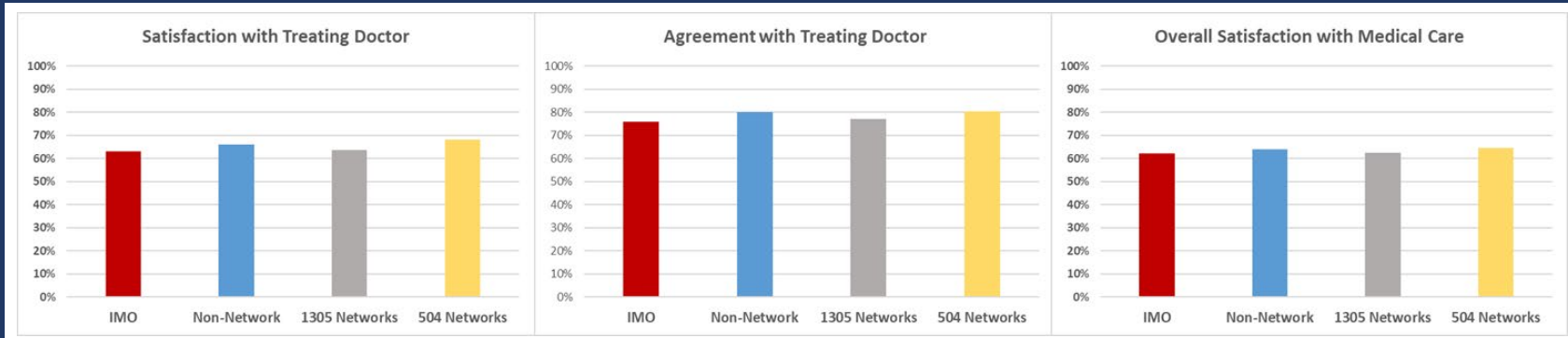


TDI State Report Card OUTCOME COMPARISONS 2019

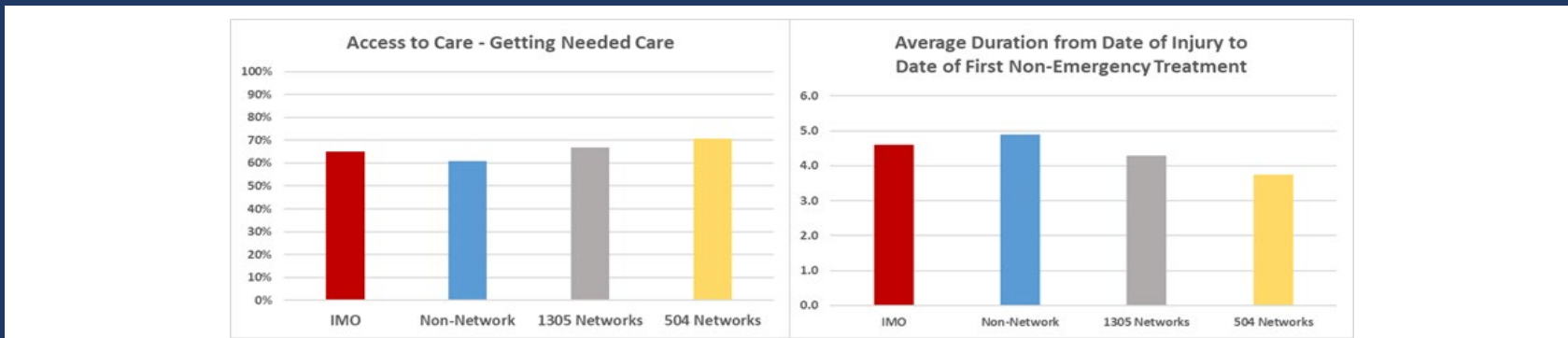
RETURN TO WORK



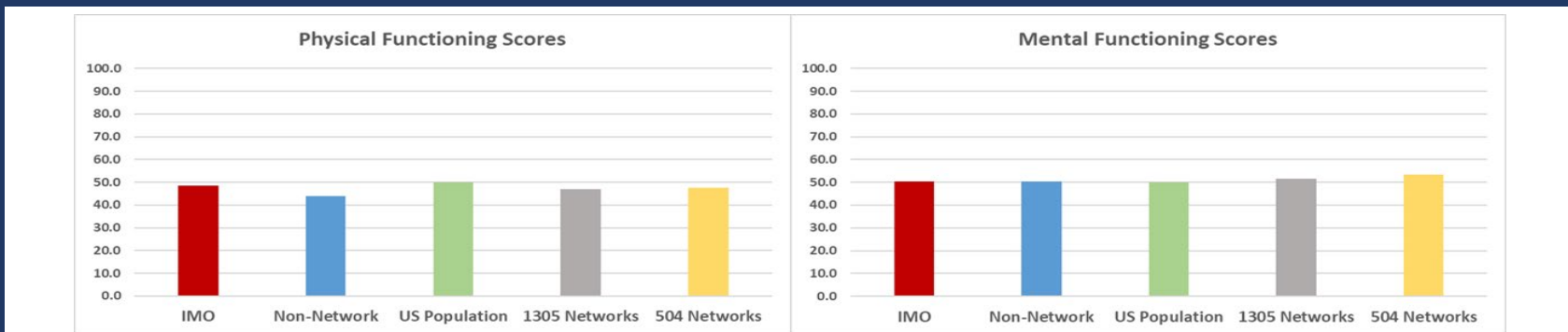
SATISFACTION WITH MEDICAL CARE



ACCESS TO CARE



AVG PHYSICAL FUNCTIONING SCORES - AVG MENTAL FUNCTIONING SCORES





IMO Med-Select Networks®

IMO's Quality Assurance Key Performance Indicators

- ✦ Health Care Costs
- ✦ Utilization
- ✦ Return to work
- ✦ Satisfaction with care
- ✦ Access to Care
- ✦ Health Outcomes

MISSION

At IMO, we strive to provide quality managed care services emphasizing integrity, expertise and teamwork. Servant leadership is our foundation and it is our goal to represent these characteristics in all areas of business.