

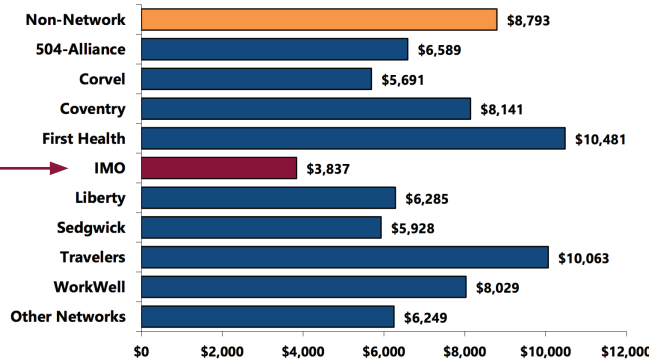
2021

Workers' Compensation Network Report Card Results



Lost-Time Claims

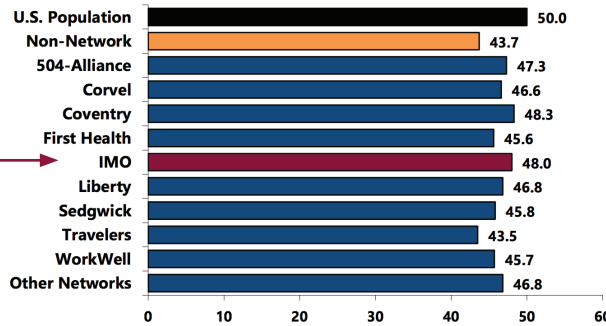
Source: Texas Department of Insurance, Division of Workers' Compensation, 2021.



IMO had the lowest average medical cost for lost-time claims

Average Physical Functioning Scores

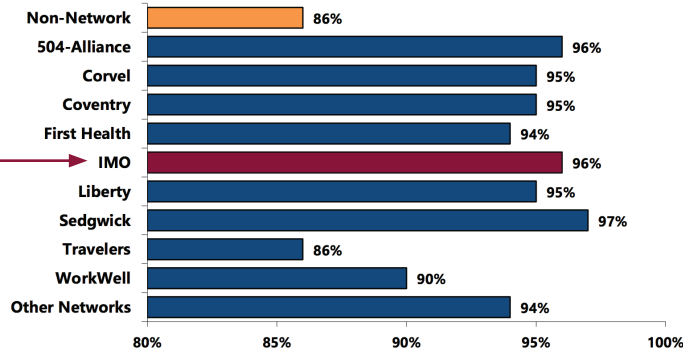
Source: Texas Department of Insurance, Division of Workers' Compensation, 2021.



IMO had the second highest Physical Functioning Score among 1305-networks and non-network claims

Percentage of Injured Employees Who Indicated That They Went Back to Work at Some Point After Their Injury

Source: Texas Department of Insurance, Division of Workers' Compensation, 2021.



IMO had the second highest return-to-work rate (tied with one other network)

3.6 Days

To the first non-emergency treatment

96%

Injured Employees Returned to Work

< 1%

Spinal Surgery
(Early intervention and conservative care minimize the need for invasive services)

3.6

of Prescriptions Six Months Post-Injury

56%

Reduction in Per Claim costs for Lost-Time claims since 2012

Highest

Satisfaction with Getting Care Quickly among the TDI-Certified Networks