



How to Access IMO's Telemedicine and e-Intelemed Telephonic Case Management Services

Telephonic Case Management Services Referrals

IMO's e-Intelemed Telephonic Case Management Services are available for:

- (a) New injured employees who want their initial visit to be via telemedicine
- (b) Existing injured employees with previous office visits, but who would like to switch to telemedicine.

To request and initiate a referral, clients or injured employees must fill out the **e-Intelemed referral form** and email to referrals@injurymanagement.com or via fax to 972-331-8184 or 866-550-0466.

Telemedicine Services

Telemedicine access and services are also available directly for injured employees.

1. Go to IMO's Home Page www.injurymanagement.com
2. Select **FIND A PROVIDER**
3. Select **DEFINE YOUR SEARCH**
4. Select **TELEMEDICINE** (no zip code required)
5. Select one of the following:
 - **RediMD** – Call **(888) 733-4635** and use code **IMO**
 - Next Level Urgent Care - Call **832-706-2295**
 - Concentra Urgent Care - Web initiation required please visit www.concentratelemed.com

For any additional questions regarding this process please contact Clerissa Hadley at Chadley@injurymanagement.com