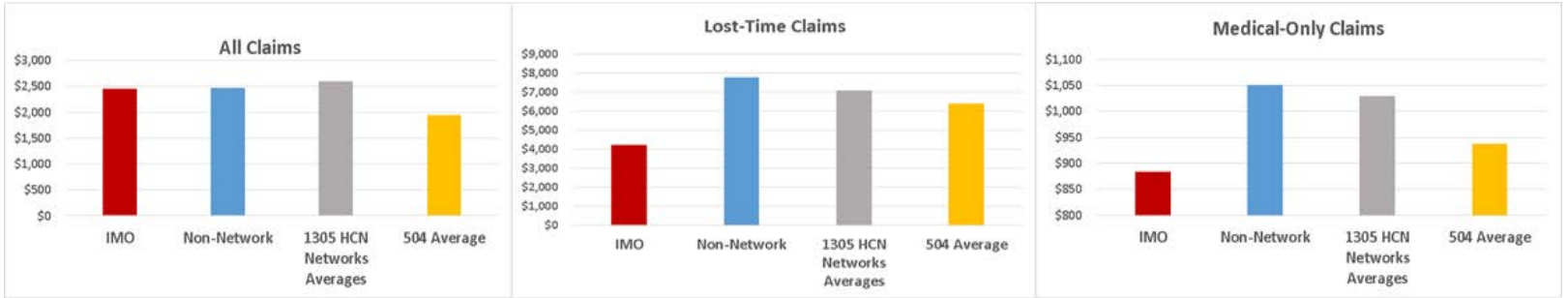


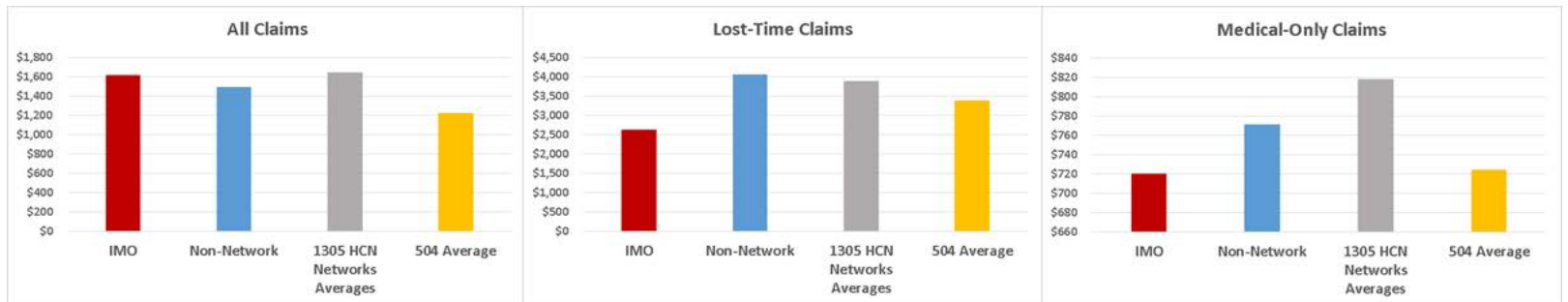


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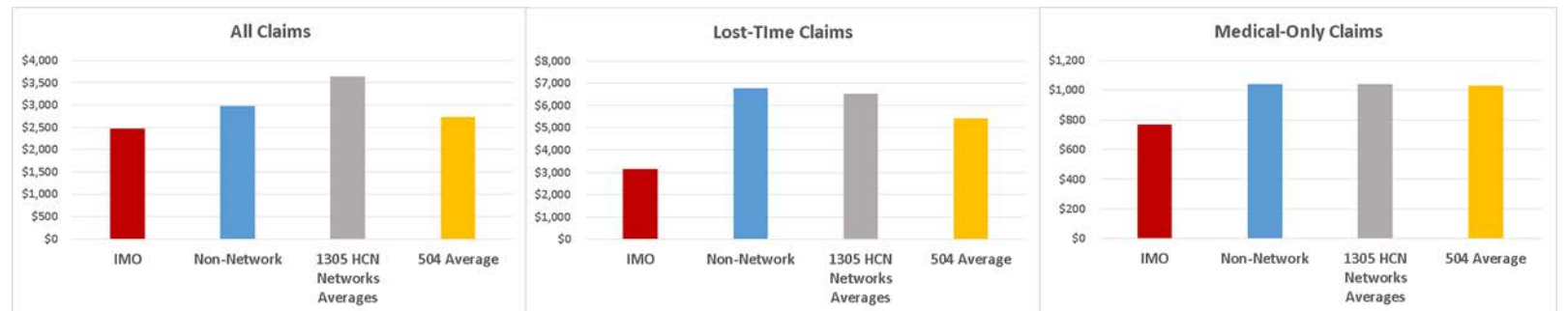
IMO's HEATH CARE COSTS - (OVERALL)



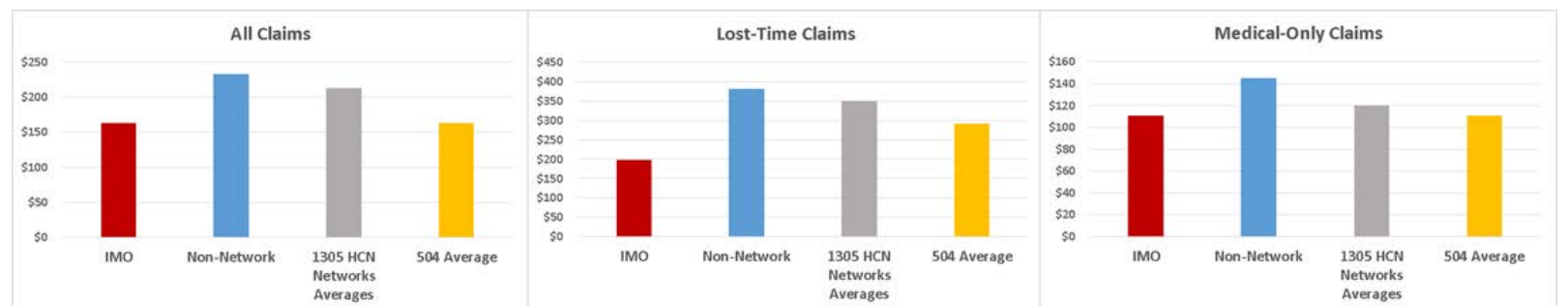
IMO's HEATH CARE COSTS (PROFESSIONAL)



IMO's HEATH CARE COSTS (HOSPITAL)



IMO's HEATH CARE COSTS (PHARMACY)

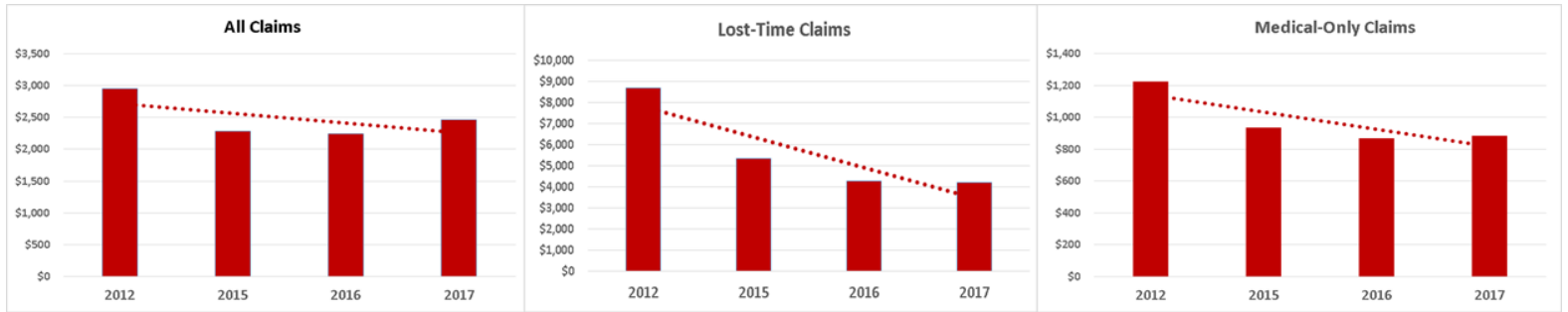




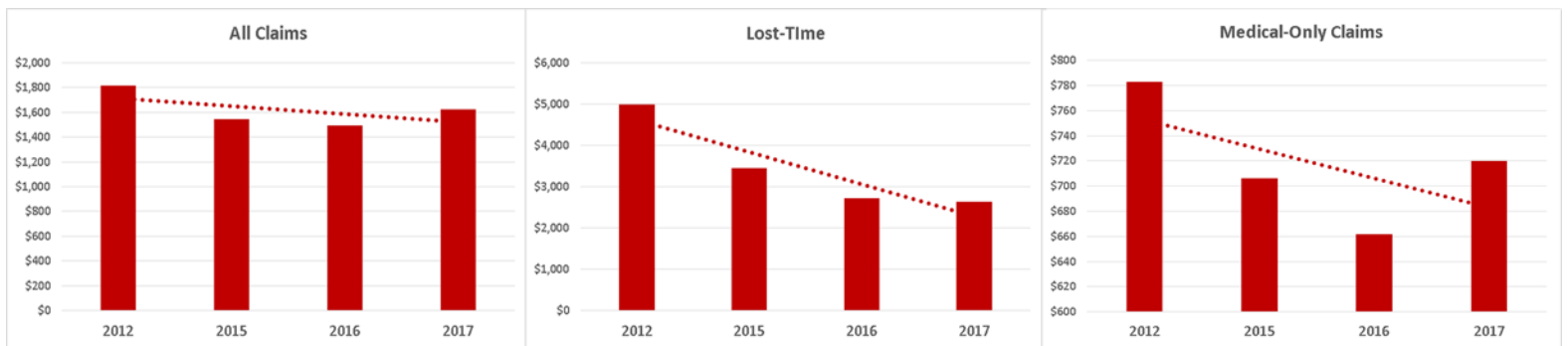
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IMO's TRENDS 2012-2017

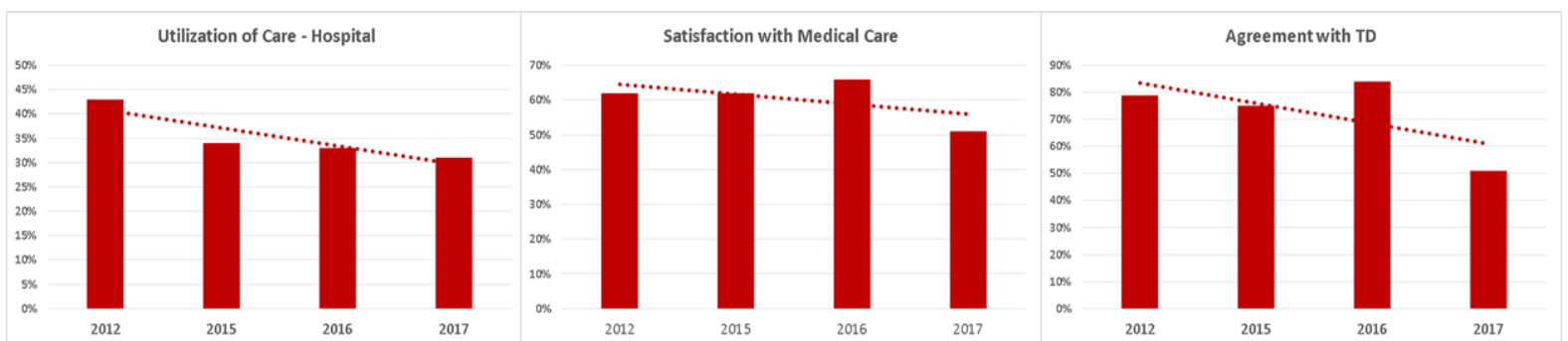
IMO'S HEATH CARE COSTS - (OVERALL) TREND



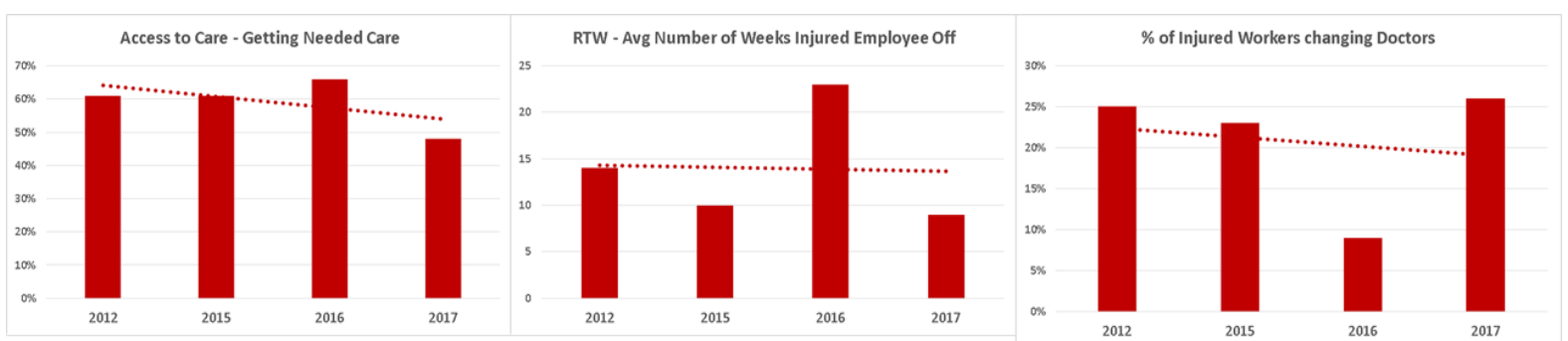
IMO'S HEATH CARE COSTS (PROFESSIONAL) TREND



IMO'S UTILIZATION OF CARE – SATISFACTION WITH MEDICAL CARE - AGREEMENT WITH TD TREND



IMO'S ACCESS TO NEEDED CARE – RETURN TO WORK - % IE CHANGING DOCTORS TREND

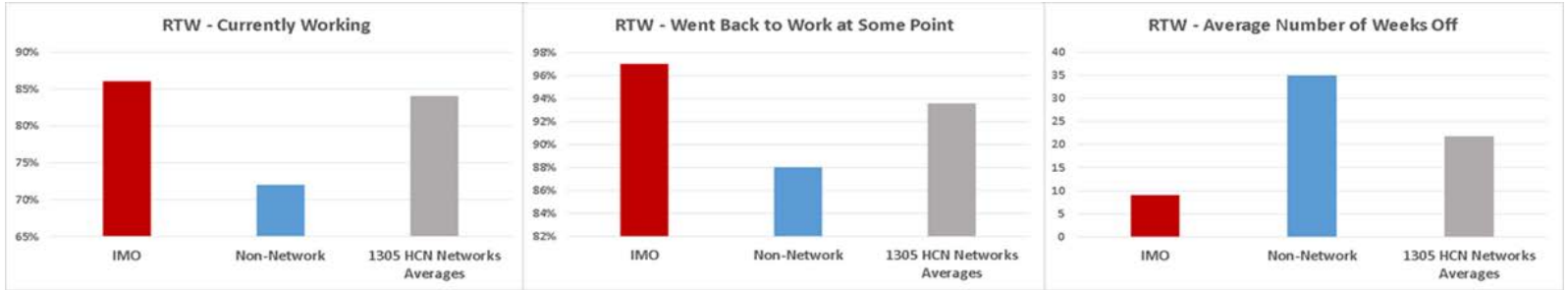




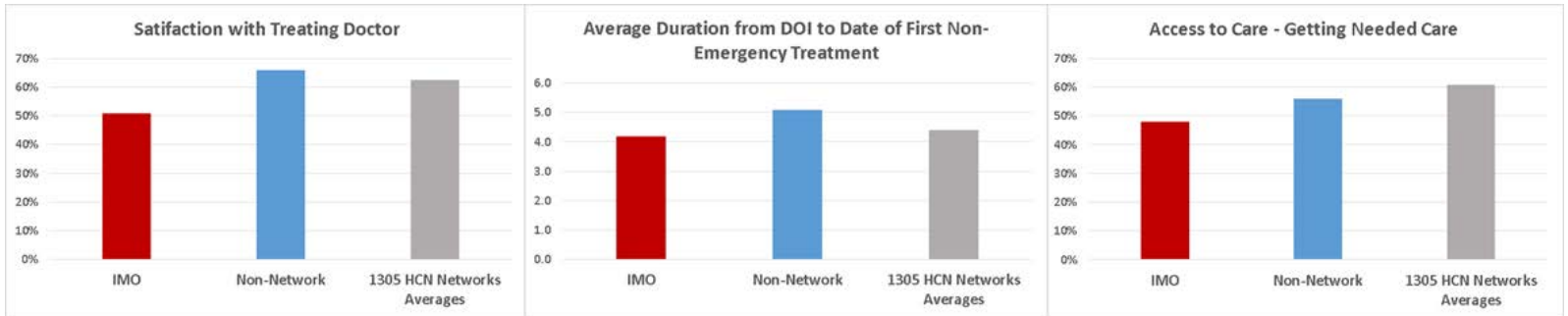
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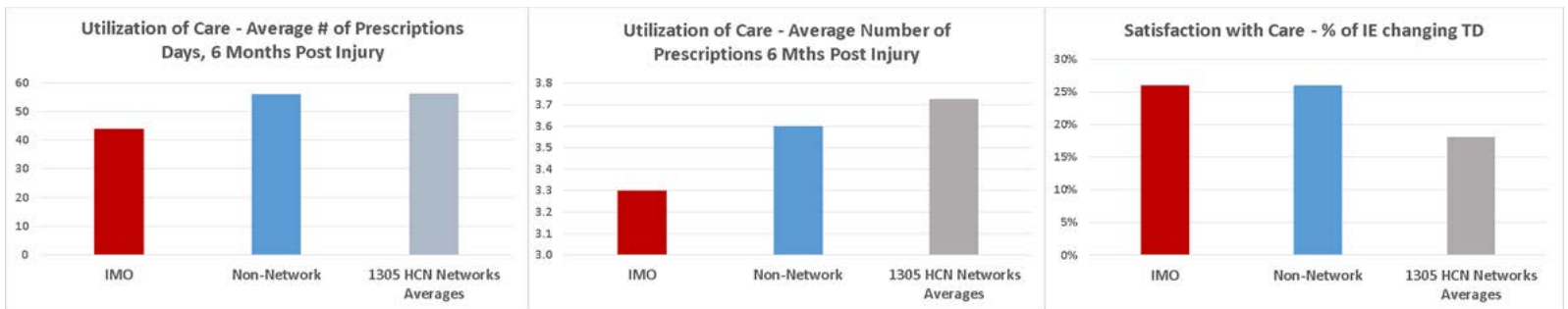
IMO's RETURN TO WORK – CURRENTLY WORKING – WENT BACK TO WORK – AVERAGE NUMBER OF WEEKS OFF



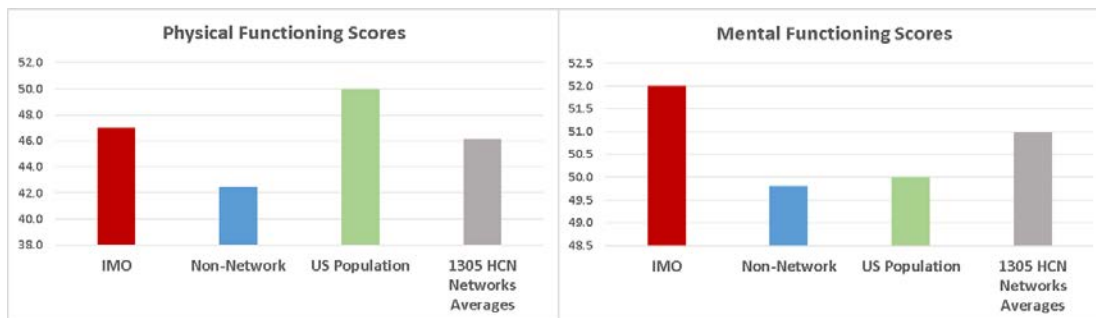
IMO's SATISFACTION WITH TREATING DOCTOR - DURATION – ACCESS TO CARE



IMO's UTILIZATION OF CARE – PHARMACY DAYS – AVG # OF PRESCRIPTIONS - % OF IE CHANGING DOCTORS



IMO's AVG PHYSICAL FUNCTIONING SCORES - AVG MENTAL FUNCTIONING SCORES





IMO MedSelect® Network Managed Care

IMO's Quality Assurance Key Performance Indicators

- Health care costs
- Utilization
- Satisfaction with care
- Return to work
- Health outcomes

Mission

At IMO, we strive to provide quality managed care services emphasizing integrity, expertise and teamwork. Servant leadership is our foundation and it is our goal to represent these characteristics in all areas of business.