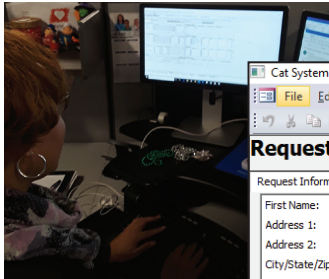


HOW TO FIND A SMARTCAT



+ WHAT IS A SMARTCAT?

SmartCat is a proprietary Medical Case Management Software Product developed by Injury Management Organization. SmartCat enables Telephonic and Field Case Managers to more effectively communicate and track the status of medical cases and injured employees' medical records. The software records important details into a database system related to medical case management for the purpose of cost containment and improved quality of medical care for the injured employee. SmartCat is used to support the IMO Med-Select Network, Case Management, Utilization Review and Ancillary Services. The centralized database within SmartCat enables multiple users to access important information regarding the individual cases they are working on. SmartCat enables the medical case manager to track a medical file from start to finish, inclusive of all services provided at various locations. This system enables IMO to transmit files between the employer client and medical providers while keeping the information secure and private.



The screenshot displays the SMARTCAT software interface for a 'Request' entry. The window title is 'Cat System - [Request]'. The menu bar includes File, Edit, Databases, Maintenance, Administration, Reports, Tasks, Window, and Help. The main form is titled 'Request' and contains several sections:

- Search Fields:** Search Last Name, Search Request ID, By Claim Number, Search Auth #, Search SSN last 4.
- Request Information:** First Name, Last Name, Middle Initial, Address 1, Address 2, City/State/Zip, County, SSN, Date of Birth, Age, Sex, Home Phone, Mobile Phone, Work Phone, Email, Preferred Contact.
- Medical/Service Info:** Request ID, Alert Closed, Rush Request, Adjuster Emailed, Employee Emailed, IMO Branch, Email Date, Email Adjuster Notification of Request, Email Injured Employee Notification of Request, Override Service Area, Page Count (Freq, x Per, Duration), Email Physician Advisor Request.
- Provider/Service Details:** Claim Number, Procedure Desc, Requesting Provider, Treating Physician, Chiro/Therapist, Facility Chg, Facility, Place of Service, Request Date, Request Type, Nurse, Intake, Review Type, Preauthorization, Requestor.
- Contact Information:** Physician Advisor, Level of Review, Start Date, End Date, Extend Thru, Inpatient Days, Peer-To-Peer Contact, Non Phys, Authorization No, Verbal Approval, Extn, Contact Note, Primary Contact, Call Notes, CreateSpoke To, Contact Name, Msg, Faxed, Fax, Call Date, Time, Remarks.
- Navigation and Actions:** Previous Record, Next Record, Add Call Note, Record 14 of 1, No Filter, Search.
- Footer/Summary:** Edit Req Prov Office, Edit Treat Prov Office, Pharmacy Benefit Manager, Requesting Contact, Treating Contact, Facility Contact, Phone, Extn, Fax, Email, Show on Cover Sheet.

FIND OUT MORE ABOUT OUR
SMARTCAT SOFTWARE

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